



- If an error is made in the payment of your direct debit, by **PSL re Paperround HND Services Ltd** or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
  - If you receive a refund you are not entitled to, you must pay it back when **PSL re Paperround HND Services Ltd** asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or Building Society. Written confirmation may be required. Please also notify us.